



2015 Sprint Corporate Responsibility Performance Scorecard

Reduce our impact on global climate change

Priority Area	2017 Goal	Through 2012	Through 2013	Through 2014	Through 2015
Greenhouse Gas Emissions	Reduce GHG emissions 20% (MT of CO2-e)	18.81%	26.36%	43.00%	48.56%
	Improve carbon efficiency 75% (MT CO2e/TB data)	74.68%	84.77%	90.37%	91.68%
Total Electrical Use	Reduce electrical use 20% (kWh)	7.92%	19.64%	36.87%	38.40%
Renewable Energy	Source 10% of total kWh from renewable sources	5.25%	5.97%	3.81%	3.91%

Reduce our use of natural resources

Priority Area	2017 Goal	Through 2012	Through 2013	Through 2014	Through 2015
Operational Waste	Reduce operational waste to landfill by 30%				
	% of Square Footage (OC) reporting	81.90%	86.70%	97.00%	100.00%
	% recycled operational waste (MT)	49.00%	80.00%	81.00%	63.00%
Network and IT E-Waste	Reuse/recycle all network and IT e-waste				
	Metric tons of e-waste collected annually	9,143	8,109	12,059	3,446
Water Use	Reduce water use by 30%	26.52%	30.33%	37.57%	39.17%
Paper Use	Reduce paper volume 40%	64.52%	71.63%	82.81%	84.15%

Promote a socially and environmentally sound supply chain

Priority Area	2017 Goal	Through 2012	Through 2013	Through 2014	Through 2015
Supplier Responsibility	90% of suppliers (based on \$) meet Sprint social and environmental criteria	79%	79%	77%	77%
	% sourceable spend assessed	87%	87%	91%	82%

Reduce the environmental impact of our products and services

Priority Area	2017 Goal	Through 2012	Through 2013	Through 2014	Through 2015
Phone Recycling	90% device collection rate for reuse/recycling	44.5%	46.6%	32.5%	32.3%
	Voluntary device collections (Buyback/Project Connect)	4,431,280	4,856,512	3,210,633	2,668,638
Sustainable Devices	Ensure 70% of devices launched meet Sprint environmental criteria**	52.0%	71.4%	55.9%	85.3%

Promote ethical conduct*

Priority Area	2017 Goal	Through 2012	Through 2013	Through 2014	Through 2015
i-Comply	Percentage of employees that complete Sprint annual i-Comply certification to acknowledge their understanding of and compliance with corporate policies and guidelines.	100%	100%	100%	100%

Promote a safe and healthy workplace*

Priority Area	2017 Goal	Through 2012	Through 2013	Through 2014	Through 2015
Safety & Health Statistics	OSHA recordable incidence rate	0.40	0.35	0.32	0.29
	OSHA recordable cases	158	141	104	99
	Days away, restricted, or transferred (DART) rate	0.12	0.12	0.15	0.15
	Lost workday cases	47	49	48	40
	Lost time severity rate	5.7	5.0	6.6	4.2
	Days away from work	2,241	2,008	2,185	1,433
	Total hours worked (in millions)	79.2	80.2	65.8	68.9
	Number of fatalities	0	0	0	0

Support our communities through contributions and employee volunteerism*

Priority Area	2017 Goal	Through 2012	Through 2013	Through 2014	Through 2015
	Employee volunteerism (in hours)	329,616	304,020	312,975	256,800
	Sprint Foundation grants (in millions)	\$4.2	\$4.2	\$3.9	\$3.9
	Sprint Project Connect Grants, funding from Sprint charitable phone recycling program (in millions)	\$0.86	\$1.75	\$1.77	\$1.49

Improve customers' experiences and earn their long-term loyalty*

Priority Area	2017 Goal	Through 2012	Through 2013	Through 2014	Through 2015
	Sprint postpaid churn at end of calendar year	1.89%	1.93%	2.18%	1.57%
	Sprint prepaid churn at end of calendar year	3.01%	3.72%	4.05%	5.31%

Promote a diverse and inclusive workforce*

Priority Area	2017 Goal	Through 2012	Through 2013	Through 2014	Through 2015
Total Workforce: Ethnicity	Asian	5%	6%	6%	6%
	Black	21%	19%	19%	20%
	Hispanic	16%	15%	17%	19%
	White	54%	55%	55%	51%
	Other/Non-specified	4%	5%	3%	4%
Total Workforce: Gender	Female	45%	42%	41%	41%
	Male	55%	58%	59%	59%
Management: Ethnicity	Non-White	24%	24%	26%	26%
	White	76%	76%	74%	74%
Management: Gender	Female	34%	34%	38%	34%
	Male	66%	66%	62%	66%
Location	United States	99.5%	99.9%	99.9%	99.9%
	Other	0.5%	0.1%	0.1%	0.1%

*Data covers 100 percent of Sprint operations.

** In 2015, modified environmental criteria to focus on UL 110 standard.